The Practice Transformation Opportunity: PTI Overview

Pacific Business Group on Health’s California Quality Collaborative (CQC) is one of 29 Practice Transformation Networks (PTN) selected to participate in the Transforming Clinical Practice Initiative (TCPI), announced in September by the Department of Health and Human Services.

Centers for Medicare & Medicaid Services (CMS) designed the Transforming Clinical Practice Initiative (TCPI) to help clinicians achieve large-scale health transformation. The initiative will support more than 140,000 clinician practices over the next four years in sharing, adapting and further developing their comprehensive quality improvement strategies.

CQC’s Practice Transformation Network, known as the Practice Transformation Initiative (PTI) will receive up to $18.4 million over a four-year period to support 16 provider organizations and 4,800 clinicians.

Practice Transformation Initiative (PTI) will provide two tiers of coaching and peer-to-peer network support for provider organization leaders leading transformation within their systems and for practice coaches hired by the provider organizations to work intensively with a sub-set of clinicians. The network will also provide two tiers of data feedback on a set of triple-aim measures common across Medicare, commercial and Medicaid payers, and support provider organizations in strengthening technology and human-operated systems.

About the Program

Background

• Centers for Medicare & Medicaid Services (CMS) designed the Transforming Clinical Practice Initiative (TCPI) to help clinicians achieve large-scale health transformation. The initiative will support more than 140,000 clinician practices over the next four years in sharing, adapting and further developing their comprehensive quality improvement strategies.

• Pacific Business Group on Health’s California Quality Collaborative was chosen as one of 29 Practice Transformation Networks (PTNs) to provide technical assistance and peer-level support to assist clinicians in delivering care in a patient-centric and efficient manner.

• PBGH’s program name: Practice Transformation Initiative (PTI).

Interested? Curious to learn more?
Contact Jen Burstedt Correa | JBurstedt@pbgh.org | (415) 615-6306
What is the PTI program?

1. **Coaching and peer-to-peer network support**: 1) for PO leaders guiding transformation within their systems; and 2) for practice coaches, hired by the POs, to work intensively with clinicians.

2. **Data feedback and reporting** on a set of triple-aim patient experience, utilization and clinical quality measures common across Medicare, commercial, and Medi-Cal payers in California.

3. **Strengthening PO data feedback and improvement expertise** to drive continual improvement of patient care at the practice site.

What are the benefits of being associated with the PTI?

- $1,700 payment per participating clinician
- Accelerate improvement of a set of metrics common across Medicare, commercial and Medi-Cal payers
- Convert your data into actionable reports for practices
- Quarterly benchmarking with other delivery systems
- Receive training and support for practice coaches
  - Practice redesign techniques, improvement skills and practice facilitation
- Access to experts on practice improvement
- Join a peer-to-peer learning network comprised of transformation leaders across the public and private sectors in California
- Create a better experience for practices, providers and patients

Join the Program

This 4 year program has some guidelines to participate.

**Joining PTI: Minimum Qualifications**

- An organizational strategy that includes practice transformation.
- Ability to collect, aggregate and share NPI-level electronic data with clinicians on at least a monthly basis.
- Ability to report half of the PTI outcome measures [see “Data Reporting” below.]

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• Ability to commit at least 200 clinicians to the program.

**Data Reporting**

**PTI Measure Set**

<table>
<thead>
<tr>
<th>Clinical Quality</th>
<th>Utilization</th>
</tr>
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<tbody>
<tr>
<td>• Controlling blood pressure with HTN</td>
<td>• BP &lt; 140/90</td>
</tr>
<tr>
<td>• Asthma Medication Ratio</td>
<td>• Emergency Department Visits/1000</td>
</tr>
<tr>
<td>• For Patients with Diabetes:</td>
<td>• Hospital days/1000</td>
</tr>
<tr>
<td>• HbA1c testing</td>
<td>• Imaging for Low Back Pain</td>
</tr>
<tr>
<td>• HbA1c &lt; 8.0</td>
<td>• Appropriate Cervical Cancer</td>
</tr>
<tr>
<td>• HbA1c &gt; 9.0</td>
<td>Screening</td>
</tr>
<tr>
<td>• Eye exams</td>
<td>Patient Experience:</td>
</tr>
<tr>
<td>• Nephropathy</td>
<td>• # of clinicians receiving</td>
</tr>
<tr>
<td></td>
<td>regular patient feedback</td>
</tr>
</tbody>
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**About Our Partners**

The California Quality Collaborative is partnering with the Integrated Healthcare Association (IHA), Center for Care Innovations (CCI), and Hospital Quality Institute (HQI) to execute its practice transformation goals.

**Integrated Healthcare Association (IHA)**

Since 2001, IHA has been promoting statewide multi-stakeholder quality improvement and accountability through financial incentive programs and transparency programs that collect and report data from provider organizations on measures of clinical quality, patient experience, resources use, meaningful use of IT and total cost of care.

**Center for Care Innovations (CCI)**

The Center for Care Innovations transforms care for vulnerable people by supporting system changes in health care safety net organizations. CCI develops programs that connect safety net systems to resources, training, expertise, and ideas that transform care.
Hospital Quality Institute (HQI)

HQI is a change agent for quality improvement in hospitals and clinical practices, providing technical assistance best practices in patient safety, lowering readmissions and engaging patients and families.

Committed Provider Organizations

Diverse California provider organizations are committed to the transformation initiative and will be key partners in engaging and recruiting respective practice clinicians to participate:

- Adventist Health
- AppleCare Medical Management
- Central Valley Collaborative
- Hill Physicians Medical Group
- Molina Health Plan
- Molina Medical Group
- North Coast Health Information Network
- Physician Medical Group of San Jose, Inc.
- Prospect Medical
- Sharp Rees-Stealy Medical Group
- St. Joseph’s Hoag Health

CQC is seeking additional Provider Organizations (POs) to apply to participate in this practice transformation work.

Our Team

Diane Stewart, Senior Director, PBGH

Dolores Yanagihara, Vice President, IHA

Scott Ruthrauff, PMO Lead & Project Manager, PBGH

Jen Burstedt Correa, Project Manager, PBGH

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